

APPOINTMENT SCHEDULING

In order to provide you with timely appointments for your treatment, our office follows a unique format for scheduling. This format allow us to give each patient the highest quality treatment, as well as maintain a timely schedule. Please be aware that there are certain treatment procedures which will require longer appointment times and may have to be scheduled in the morning or early afternoon.

You will be scheduled for the proper amount of time to complete your treatment. We ask that you arrive for your scheduled appointment at least five minutes ahead of time. This will give you time to check in with the receptionist before being called back to your treatment chair. We do understand that unforeseen delays occur, and we will do our best to accommodate you during those stressful days. It is very important that you arrive on time for your appointment. If you have a one hour appointment and you arrive ten to fifteen minutes late, you have not given us enough time to provide you the treatment you need, we must conclude then that your scheduled appointment time has passed. At that point the receptionist will offer to reschedule your appointment for another day. It is our goal to provide you with a beautiful smile as well as an enjoyable experience in our office. Your cooperation is vital to achieving both goals.

We do save time in our schedule each day for patients that have an urgent need, but it is important that you call early so we may give you an appointment available that day. Please do not wait until your next hygiene appointment to have a problem checked, as there may not be time in the doctors' schedule that day. Again your cooperation is vital to creating beautiful smiles.